



*Recycling Council
of Alberta*

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Air Canada Customer Solutions
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Calgary, Alberta, T2K 6J0

To Whom it May Concern:

The Recycling Council of Alberta (RCA) would like to commend Air Canada on its positive response to a recent inquiry from one of our Board members regarding recycling practices on Air Canada flights. The Board member had noticed a lack of recycling on a flight earlier this year, and, when questioned, a flight attendant indicated that mixed collection of refuse and recyclables was common.

The response following the letter was both positive and specific with regard to Air Canada's recycling policy, and pro-active action taken to remind flight attendants of this policy. Whether a coincidence or not, Board members have been able to confirm recycling taking place aboard recent Air Canada flights.

As a public outreach measure, the RCA suggests that Air Canada publish waste diversion and recycling results in its annual report, and on its website. This practice would be a positive step towards full-cost accounting that includes environmental and social indicators.

Again, thank you for your prompt response and attention to the issue of recycling. We look forward to future opportunities to work together on environmental issues of mutual importance.

The RCA is a non-profit, charitable organization whose mission is to promote and facilitate waste reduction, recycling and resource conservation in the Province of Alberta.

Yours truly,

Christina Seidel
Executive Director